

VISITOR'S POLICY

Updated Policy on: 7th February 2022

We have been studying the recent guidance and the visiting requests, availability and trends at Newgrange over the past months.

We are mindful of continuing to keep everyone safe but of course ensuring that our residents receive the visits that they require and visitors are able to visit when they prefer.

I am confident that the following policy will suit all:

- Appointments must still be made by booking into our system via contacting the home
- Residents may receive more than 2 visitors at any one time, no requirement for nominated visitors
- Visitors must provide a negative Lateral Flow test prior to the visit
- Visitors must wear a face mask that will be provided
- Visiting will be in the Cinema Room; we will monitor this arrangement and review daily, to ensure that everyone can have the appointment that they require. We may further consider visits in the day room (pm) and in resident's rooms
- Visits may be for a 50-minute period or longer if you would like, please just let us know your preferences and we will accommodate
- Visits are still able to be in the Pod, if required (see below)

Residents are welcome to be taken out of the home, by their loved ones

- All residents will have an individualised risk assessment for a visit outside of the home, which will include:
- the number of people involved in the visit (and whether they are 'usual contacts' of the resident or people they do not usually mix with)
- if the vaccination status of those involved in the visit is known or not
- whether those involved in the visit have received a recent negative lateral flow test result
- the characteristics of the setting (for example, enclosed settings would be higher risk than open air settings)

Residents should isolate for a maximum of 10 days from other residents following an emergency stay in hospital (as they are higher risk than an elective admission) or another high-risk visit out.

Essential Care Giver: If there is an Outbreak in the Home, we shall advise you of any changes in procedures for visiting, an essential care giver will always be allowed into the home, even during an outbreak.

Visitors inside the Visiting Pod:

- The visiting pod can be used for those who request this
- No more than 2 people should visit at any one time inside the pod
- Families and friends should arrange a meeting time in advance.
- You do not need to wear a mask in the pod, unless you are from different households.
- Please keep the door open slightly for ventilation
- We ask that you disinfect the chairs after leaving with the antiviral wipes provided. This will be a great help to our staff.

VERY IMPORTANT: Please note: if you are going round the back of the building to the visiting pod or using the tables and chairs for a visit, please let our staff know when you leave, as we HAVE to lock the gate to keep our residents safe.

Telephone System:

We have the ability to put a private telephone system in every bedroom, please let us know if you would like this being put in place as a way of keeping in touch with your loved one. We can also set up Facetime calls at a time which is suitable for yourself so that you can see your loved one more often without travelling into the home.