

VISITOR'S POLICY

Updated Policy on: 24.08.21 Areas in red are the changes to this Policy.

From **16th August 2021**, we are delighted to be able to allow named resident's family or friends into our home. Every care home resident can have 'named visitors' who will be able to enter the care home for regular visits. There is no limit on the number of 'named visitors' that a single resident can have:

1. Visits in-side our home: (The Pod Visits are below, see Point 2.)

- Government guidelines state that **THAT EVERY RESIDENT CAN HAVE AS MANY 'NAMED VISITORS' AS THEY WOULD LIKE**. These named visitors need to be shared with Newgrange.
- Visits are still two people **maximum at a time**.
- **Babies and very young children** are not counted as a 'named person.'
- **Children aged 11 and over** should wear the same PPE as adult visitors. Children under the age of 11 years old do not need to wear masks and will not need to be tested.
- **Government states: 'Visitors and residents may wish to hold hands, but should bear in mind that any physical contact increases the risk of transmission. For this reason, hugging should be brief.**
- You will need to do a **Lateral Flow Test** (instant test) before coming into the home. Please register the test prior to arriving at the home. Please ask how to register if you are unsure. We will then check your NHS Test to confirm a negative test result before you come into our home.
- **Each resident will be able to have FOUR VISITS per week, please organise amongst yourselves how you will split these visits.**
- The visits will still be on the hour, from 10 – 1 or 2 – 5pm **and 6 – 8pm** and will last 50 minutes so we can clean in between sessions.
- **We can use cinema room, garden or the visiting pod.**
- Full PPE will be provided: mask, gloves and aprons are compulsory to wear at all times.
- **You may take your loved one out of the home instead of staying inside the home, if you prefer.** You must sign the CONSENT FORM/Risk assessment before leaving. It is preferable that you can only take your loved ones outdoors to a garden or an outdoor area. It is also preferable that you have two vaccines as a 'named visitor.'

2. Visitors inside the Visiting Pod remains the same:

- No more than 2 people should visit at any one time inside the pod
 - Families and friends should arrange a meeting time in advance.
 - You do not need to wear a mask in the pod, unless you are from different households.
 - Please keep the door open slightly for ventilation
 - We ask that you disinfect the chairs after leaving with the antiviral wipes provided. This will be a great help to our staff.
- VERY IMPORTANT: Please note: if you are going round the back of the building to the visiting pod or using the tables and chairs for a visit, please let our staff know when you leave, as we HAVE to lock the gate to keep our residents safe.**