

VISITOR'S POLICY

Updated Policy on: 22.12.21 Areas in red are the changes to this Policy.

During an outbreak in the home, please follow Essential Care Giver guidance below:
[Guidance on care home visiting - GOV.UK \(www.gov.uk\)](https://www.gov.uk)

Essential Care Giver:

All residents are able to have an essential care giver, who are able to visit during an outbreak. These visits will be in the Cinema Room and you need to book in through our booking system, please call the home to organise.

Please can every family decide with your loved one (if they have capacity) and amongst the family, who the essential care giver should be. This name needs to be shared with Newgrange, so we can add into our individual Resident's risk assessment. Please also tell the care home your vaccination status.

Essential care givers will need to adhere to the following testing arrangements:

Take a weekly PCR test and share the result with the home. This needs to be done every Thursday before 12:30 at Newgrange, so that we can register your tests.

Please also take a Lateral Flow Test (LFT) before every visit and share the results with the home before coming in.

PPE: Please also wear gloves, apron and masks when coming into the home.

Out-side of an Outbreak within our home, please follow the guidance below: Visits in-side our home:

- Government guidelines state that **THAT EVERY RESIDENT CAN HAVE THREE NOMINATED VISITORS' plus the essential care giver (Family or Friends)**. These named visitors need to be shared with Newgrange.
- **Full PPE will be provided: mask, gloves and aprons are compulsory to wear at all times.**
- The visits will still be on the hour, from 10 – 1 or 2 – 5pm **and 6 – 8pm** and **will last 50 minutes so we can clean in between sessions**. Please keep to the 50 minute visit, so to keep the foyer clear from congestion, if you arrive early, please wait in your car until your time.
- You will need to do a **Lateral Flow Test** (instant test) before coming into the home. Please register the test prior to arriving at the home. Please ask how to register if you are unsure. We will then check your NHS Test to confirm a negative test result before you come into our home.

- Each resident will be able to have **FOUR VISITS** per week, please organise amongst yourselves how you will split these visits.
- Visits are still two people **maximum at a time**.
- **Babies and very young children** are not counted as a 'nominated person.'
- **Children aged 11 and over** should wear the same PPE as adult visitors. Children under the age of 11 years old do not need to wear masks, **but still need to be tested**.
- Government states: 'Visitors and residents may wish to hold hands, but should bear in mind that any physical contact increases the risk of transmission.'

Visitors inside the Visiting Pod:

- **The visiting pod can be used for those that are not the nominated persons.**
- No more than 2 people should visit at any one time inside the pod
- Families and friends should arrange a meeting time in advance.
- You do not need to wear a mask in the pod, unless you are from different households.
- Please keep the door open slightly for ventilation
- We ask that you disinfect the chairs after leaving with the antiviral wipes provided. This will be a great help to our staff.

VERY IMPORTANT: Please note: if you are going round the back of the building to the visiting pod or using the tables and chairs for a visit, please let our staff know when you leave, as we HAVE to lock the gate to keep our residents safe.

Taking residents out of the home:

- **You may take your loved one out of the home but only if it is to another house and the resident can only socialise with the 3 nominated persons.** You must sign the Risk assessment before leaving. It is strongly advised that the 'nominated visitors' have the two vaccines.
- **On their return the resident will need to have a LFT every other day for 14 days.**